

PRESS RELEASE

Amsterdam, 2 April 2012

ING publishes historical trend data adjusted for upcoming changes in reporting structure

As previously announced, starting per the first quarter of 2012, ING will adjust the reporting structure to align it with the changes in ING Bank's governance structure. Adjusted historical trend data were published today to allow easy comparison with first quarter 2012 results that will be published 9 May 2012

The segmentation of the financial results of Retail Banking will be changed showing results of the operations in the Netherlands, Belgium, Germany and Rest of World separately. The results of the Commercial Banking operations will be presented in alignment with the current internal management structure.

Additionally, a geographical breakdown combining retail and commercial banking results is added to the historical trend data.

The adjusted historical trend data can be downloaded via ing.com.

Press enquiries

Frans Middendorff +31 20 576 6385 Frans.Middendorff@ing.com

Investor enquiries

Alexander Mollerus +31 20 576 6310 Alexander.Mollerus@ing.com

ING PROFILE

ING is a global financial institution of Dutch origin, offering banking, investments, life insurance and retirement services to meet the needs of a broad customer base. Going forward, we will concentrate on our position as an international retail, direct and commercial bank, while creating an optimal base for an independent future for our insurance and investment management operations

IMPORTANT LEGAL INFORMATION

Certain of the statements contained herein are not historical facts, including, without limitation, certain statements made of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in such statements. Actual results, performance or events may differ materially from those in such statements due to, without limitation: (1) changes in general economic conditions, in particular economic conditions in ING's core markets, (2) changes in performance of financial markets, including developing markets, (3) consequences of a potential (partial) break-up of the euro, (4) the implementation of ING's restructuring plan to separate banking and insurance operations, (5) changes in the availability of, and costs associated with, sources of liquidity such as interbank funding, as well as conditions in the credit markets generally, including changes in borrower and counterparty creditworthiness, (6) the frequency and severity of insured loss events, (7) changes affecting mortality and morbidity levels and trends, (8) changes affecting persistency levels, (9) changes affecting interest rate levels, (10) changes affecting currency exchange rates, (11) changes in investor, customer and policyholder behaviour, (12) changes in general competitive factors, (13) changes in laws and regulations, (14) changes in the policies of governments and/or regulatory authorities, (15) conclusions with regard to purchase accounting assumptions and methodologies, (16) changes in ownership that could affect the future availability to us of net operating loss, net capital and builtin loss carry forwards, (17) changes in credit-ratings, (18) ING's ability to achieve projected operational synergies and (19) the other risk factors and uncertainties detailed in the Risk Factors section contained in the most recent annual report of ING Groep N.V.

Any forward-looking statements made by or on behalf of ING speak only as of the date they are made, and, ING assumes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information or for any other reason.