### Our global disability

### and neuro-inclusion

## strategy at ING

We are currently working on updating this document in line with accessibility standards

# Our vision for disability and neuro-inclusion aims to inspire change across the bank and beyond

#### Our vision

To create a culture and environment at ING where people with disabilities and neurodiverse conditions, and those that care for them, feel they belong and can reach their full potential. We are committed to removing barriers and providing everyone with the support they need to thrive.

#### Making our vision a reality

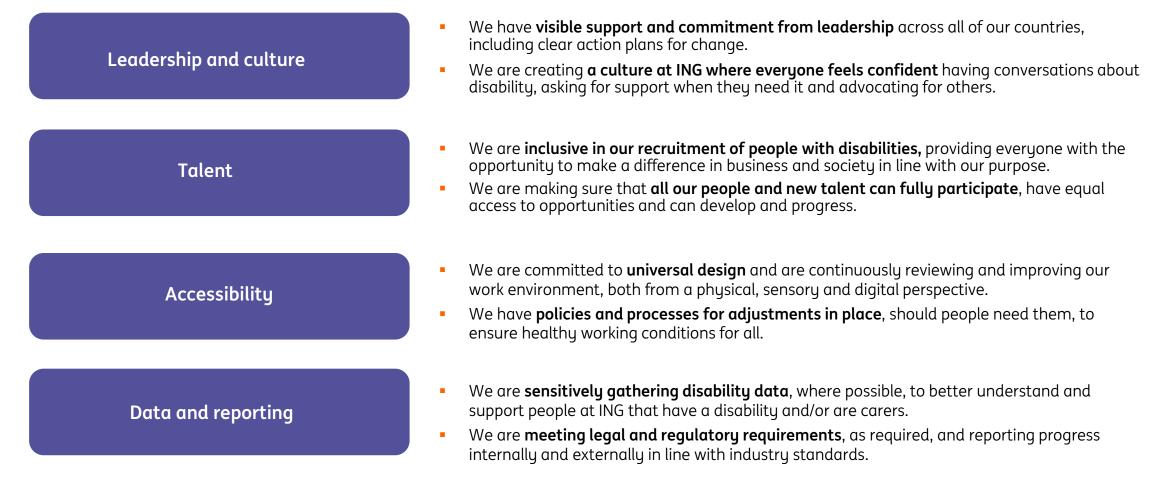
Our global disability and neuro-inclusion strategy aims to drive positive change for our people. However, we also want to improve the experiences of our customers and the lives of people in wider society. Our actions will reflect this.

This is all part of our <u>ING purpose</u> of promoting economic, social and environmental progress, and our 'Growing the difference' strategy. We want everyone to stay a step ahead in life and in business. We want to make the world a better place.



# Our global disability and neuro-inclusion strategy will be activated across all the countries we operate in

Our strategy is made up of **four key focus areas.** These are designed to help us as an organisation, create a culture and environment where people with disabilities and those who care for them, feel like they can belong and thrive.





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