

Voting instructions/Proxy

Dear shareholder or proxy holder

If you are not able to attend the Annual General Meeting of ING Groep N.V. on 22 April 2025 (**Meeting**) in person, but nonetheless wish to participate in the decision-making process, please use the voting instruction on page 2. This form enables you to issue voting instructions to the civil law notary – or his/her deputy – in the capacity of vote collection point. For more information about the voting procedure, reference is made to the agenda and the explanatory notes to the agenda.

Note: holders of American depository shares who wish to vote should contact their bank or securities' custodian and use their format to issue voting instructions.

The following terms and conditions apply:

1. Your voting instructions will be taken into account only if the voting form has been completed in full, is duly signed and received in good order at ING Bank N.V., **ING Bank Issuer Services**, location TRC 02.039, Foppingadreef 7, 1102 BD, Amsterdam, the Netherlands or per email agm.pas@ing.com, no later than **Tuesday 16 April 2025, 17:30 CEST**, and
 - a) if you are a shareholder: a statement by your bank or financial institution of the number of shares held by you at the record date Monday 25 March 2025, after closing of the books (**Record Date**), should be included with the voting instructions; and
 - b) if you act in the name of a shareholder (e.g. as an asset manager, trustee, proxy or otherwise): in addition to the statement mentioned under 1.a, a document certifying your authority to do so should be included with the voting instructions.
2. The voting instructions must be completed by pen only and must be unequivocal with respect to your voting instructions (in case of deletions and corrections, please use a new form). Proxies and voting instructions which do not comply with these requirements will be disregarded.
3. If you submit more than one voting instructions form with respect to the same shareholding (whether on paper or in electronic form), only the voting instructions form with the most recent date of completion which meets the requirements under 1 and 2 will be taken into account. If no order can be established, all such proxies or voting instructions will be disregarded.
4. Voting instructions will relate to all shares held by you as per the Record Date. It is not possible to vote differently on multiple shares that you hold.
5. If you act in the name of more than one shareholder (e.g. as an asset manager, trustee or otherwise), you are required to submit separate voting instructions for each party that you represent (including yourself).
6. If you are a shareholder, by signing the voting instructions you confirm that as per the Record Date you have the voting rights attached to the shares held by you as per that date.
7. ING Groep N.V. will not charge you any cost when you use this voting instructions.
8. If you have questions regarding the vote instruction form, please contact us on www.ing.com/agm or call us at +31 20 5762716.

Explanation:

By signing the voting instructions form below, you grant a proxy to the civil law notary – or his/her deputy – in the capacity of vote collection point. This means that the civil law notary will entrust that your voting instructions are executed on your behalf and in accordance with your instruction during the Meeting. The number of votes per voting item is equal to the number of shares you hold on the Record Date.

Voting instructions form/Proxy

This voting instruction form needs to be completed, signed, dated and returned to:

ING Bank N.V.
ING Bank Issuer Services, location TRC 02.039
Foppingadreef 7
1102 BD Amsterdam

or per email to agm.pas@ing.com, no later than **Tuesday 16 April 2025, 17:30 CEST**

| Proposal | | For | Against | Abstain |
|-----------|---|--------------------------|--------------------------|--------------------------|
| 2C | Remuneration report for 2024 (advisory voting item) ¹ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2D | Financial Statements (annual accounts) for 2024 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3B | Dividend for 2024 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4A | Discharge of the members of the Executive Board in respect of their duties performed during the year 2024 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4B | Discharge of the members of the Supervisory Board in respect of their duties performed during the year 2024 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5 | Appointment of the external auditor to provide assurance on the Sustainability Statement | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6A | Reappointment of Steven van Rijswijk | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6B | Reappointment of Ljiljana Čortan | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7A | Reappointment of Margarete Haase | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7B | Reappointment of Lodewijk Hijmans van den Bergh | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7C | Appointment of Petri Hofsté | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7D | Appointment of Stuart Graham | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8A | Authorisation of the Executive Board to issue ordinary shares | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8B | Authorisation of the Executive Board to issue ordinary shares with or without pre-emptive rights of existing shareholders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 9 | Authorisation of the Executive Board to acquire ordinary shares in ING Group's own capital | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 10 | Reduction of the issued share capital by cancelling ordinary shares acquired by ING Group pursuant to the authority under agenda item 9 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

For the content of the proposals reference is made to the agenda and the explanatory notes to the agenda.

Signing

Depot number:

Name bank:

Number of shares:

Your name:

Address:

Postal code:

Residence/country:

Date and signature:

¹ If you vote "for", you will cast a positive advisory vote on the Remuneration Report for 2024. If you vote "against", you will cast a negative advisory vote on the Remuneration Report for 2024. The result of the vote counts as a non-binding advisory vote.